



STATEMENT FOR IMMEDIATE RELEASE

21 August 2023

- The club did not consult or engage with the Trust in relation to its method of undertaking ID checks at Manchester City on Saturday.
- The Trust does not support ID checks in the manner they were undertaken at Manchester City; treating a selected set of fans as guilty until proven innocent, with limited warning, insufficient communication on valid forms of ID and risking supporters being left in potentially vulnerable situations at away grounds.
- The Trust is of the view that the away loyalty point system is fit for purpose and is the fairest way to distribute away tickets, rewarding those that have travelled far and wide to support Newcastle United, provided it is not abused.
- The Trust are also concerned by the increasing number of home tickets appearing for sale on third party sites, often well in excess of face value.
- The Trust has written to the club to raise these concerns and welcomes the opportunity to liaise with the club on amendments to policies to ensure they are workable for supporters. It is essential that proper fan consultation is undertaken in a meaningful way before any new processes are implemented.
- The Trust will further engage with its members on these issues over the coming weeks.



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