



Minutes of Board Meeting Monday 7th September 2026

Attendees:

- Lisa Mole (Chair) (LM)
- Steve Henderson (SH)
- Felicity Thow (FT)
- Tom Rutherford (TR)
- David Stonehouse (DS)
- Olivia Thomson (OT)
- Karl Williamson (KW)
- Colin Whittle (Secretary) (CW),

Apologies

- Pete Davey (PD)
- Justin Robert (JR)
- Kevin Patterson (KP)

1. Minutes of the Board Meeting 3rd August 2026.

The minutes of the NUST Board meeting on 3rd August 2026 were confirmed as a correct record .

2.NUST annual member survey.

Following consideration of the NUST survey which had been presented to NUFC representatives ,NUST have been asked to report back to NUFC with the 3 topics which they believe NUFC could 'action' in the short term. After discussion ,it was agreed that improvement in communication/the question of affordability/and ground access on matchday ,would be 3 areas the club could action in the relative short term. LM will communicate this back to NUFC and these issues will be raised at the next meeting with the club. Dates are awaited from David Hopkinson as to availability to meet NUST members to discuss issues arising from the members survey.

3.Membership Update

SH presented on issues surrounding membership. As NUST members are aware ,NUST have

transitioned membership fees in order to reduce administrative costs and this process is continuing and will be referenced in the next member email ,to ensure member awareness.SH has been in discussion with the CEO from Thrive 4 to ascertain how best to work together going forward and what benefits could be offered to members. It was also agreed that lifetime membership of £25.00 should be offered to members in the next update.

4. Board Elections

CW outlined the process to Board members which would culminate in new Board members being confirmed at the next AGM .The process will commence in October with a view to elections being concluded by December 2026.A reminder will be included in the next member email ,which will then be followed by the formal process. The tenure of three Board members will expire at the AGM ,allowing new Board members to join subject to AGM ratification.

5. NUFC Sponsor-Knox Hydrate

LM reported that she had been in discussion with representatives from new NUFC sponsors -Knox Hydrate. Most recently Knox had offered NUST members 2 tickets for the Liverpool game and they had been raffled for free to members of the NUST WhatsApp group. Further discussions will take place in order to determine how both parties can work best together.

6. Alan Shearer (AS) Foundation

LM reported on recent discussions with the AS Foundation and NUST have agreed to take part in the forthcoming 'Move a Mile' Fundraising campaign to raise funds for a second hydrotherapy pool. Arrangements are being made to involve NUST members with more information to follow.

7. Any other Business

1.It was noted that along with other Premier League clubs NUFC will be opening a mental health hub on matchdays which will be positioned on Strawberry Place adjacent to the NUFC Fans Foodbank stall. Members are to be notified of the initiative.

2.There continues to be a number of queries received in relation to wide ranging supporter issues with the club. Board members will continue to assist with queries and will raise matters at meetings with Supporter Services.