



Minutes of Board Meeting Monday 5 August 2024

Attendees:

Cliff Culley (CC)
Pete Davey (PD)
Paul Karter (PK) (Chair)
Lisa Mole (LM)
Adam Stoker (AS)
Kevin Patterson (KP)
Felicity Thow (FT)
Colin Whittle (CW) – Secretary

Apologies

Olivia Thomson (OT)

Item 1 – Minutes of previous meeting

The minutes of the previous meeting held on the 15 July 2024 were accepted as a correct record.

Item 2 – Away ID checks

PK outlined that there had been some further questions from FAB following the clubs recent survey on the subject, and as a result FAB representatives had asked for additional clarification. A meeting has been arranged for 21 August 2024 when Sarah Medcalf, (SM) Head of Supporter Services, will explain to FAB the results. The Board confirmed that its own end of season survey which can be accessed at <https://www.nufctrust.co.uk/news/nust-annual-survey-2024/> had covered the subject, and this will be fed back to SM ahead of the meeting, together with any further additional information. It is understood that the club will undertake a further survey on the subject.

Item 3-Finance

CC provided an update on the NUST accounts ahead of the end of the NUST financial year this month. Annual accounts can be located on the FCA website. It was confirmed that the result of the members raffle would be 'livestreamed' with funds raised going towards the general running costs of NUST. The final amount raised will be reported in due course.

Item 4- Fan Advisory Board (FAB) update

Save for the matter referred to above in relation to item 2 -with a meeting planned for 21st August 2024- there was nothing further to report in relation to FAB ahead of its next meeting which was scheduled for Monday 30 September 2024. The minutes from the last FAB meeting can be accessed at <https://www.newcastleunited.com/en/news/second-fan-advisory-board-meeting-held-at-st-james-park>

Item 5-Supporters Services Meeting Update

PK reported that the next meeting is scheduled for Monday 12 August 2024. Due to NUFC annual leave, this has been postponed, with a new date to be confirmed.

Item 6-Board member responsibilities

PK reported that he was due to start a new job opportunity which would reduce his availability to deal with the numerous queries/administration tasks presently received by NUST. The Board discussed allocation of tasks and agreed areas where other Board members are able to assist. As anticipated, with the season due to commence imminently, the number of queries/requests has increased considerably and Board members are assisting where they are able to, and in other instances are directing supporters to the appropriate NUFC departments for assistance. A new spreadsheet has been circulated to Board members with allocated responsibilities moving forward.

Item 7-Membership

It was noted that the membership of NUST was continuing to grow. The high level of interaction with club officials, formal membership of FAB and the number of queries/issues raised by supporters that the Board were able to resolve, were thought to be contributing factors. The Clubs change in relation to the notification of ballot results was mentioned as an example of a positive change brought about following representations by NUST. It was felt that it was important to continue with a membership drive ahead of the start of the season and it was agreed a continued effort to increase membership should be made. It was noted that the more members we have, the bigger voice and credibility we have.

Item 8-Any other business

1. PK reported that travel information for pre-season friendlies at Hull and in Japan had been well received.
2. It had been noted that demonstration/counter demonstrations were due to take place in Newcastle on 10 August 2024 and as safety of fans was considered to be paramount NUST has written to the appropriate bodies. It was confirmed to NUST that daily meetings were planned this week, and as at the time of the meeting the pre-season friendly was due to go ahead as planned. The Board will continue to monitor

the position and will update supporters accordingly.

3. PK reported that communication had been sent to local MP's following comments by the Mayor of London in support of Premier League games being played abroad. A copy of the letter can be accessed at <https://www.nufctrust.co.uk/news/nust-call-on-local-mps-to-speak-out-against-mayor-of-london-comments/> NUST will continue to monitor the position as part of a co-ordinated campaign with FSA.

Date of next meeting-to be agreed