



Minutes of Board Meeting Sunday 23rd July 2023

Attendees:

Greg Tomlinson (GT) – Chair
Pete Davey (PD)
Lisa Mole (LM)
Kevin Patterson (KP)
Adam Stoker (AS)
Colin Whittle (CW) – Secretary

Apologies:

Paul Karter (PK)
Cliff Culley (CC)
Charlotte Robson (CR)
Olivia Thomson (OT)
Felicity Thow (FT)

Item 1 – Minutes of previous meeting

The minutes of the previous meeting held on the 25th June 2023 were accepted as a correct record.

Item 2 – Ticketing update

GT confirmed that the main item for discussion at the meeting related to the numerous issues that had highlighted to NUST in relation to 'ticketing' issues. NUST representatives had attended both ticketing workshops, had separately provided feedback of members concerns to the club both informally and formally, but the amount of queries being directly received by NUST from both members and the wider fan base continued to rise, and it was felt that, given the season started in less than a month, these issues need to be resolved as a matter of urgency. There was a general discussion between Board members regarding the clubs communications around ticketing, and the areas that had been highlighted to the club following members feedback and discussed at the last NUST board meeting. It was agreed that GT would contact the club immediately and a communication would be drafted to members in order to highlight the current position.

Item 3 – Fan Advisory Board (FAB) update

GT confirmed that following the Boards previous meeting, representations had been made to the club regarding the proposed membership of the FAB in so far as it relates to NUST. The club remained committed to establishing a Fan Advisory Board (FAB), a new requirement as part of the Premier League's Fan Engagement Standard.

Item 4-Club relationship update

GT updated members as regards communication between NUST and the club. An NUST Board workshop is planned for pre match on 5th August 2023 and it has been agreed that club officials will attend part of the meeting to meet the NUST board members, and it is proposed that the results of the end of season survey will be made available so as to inform the club with its decision making.

Item 5-2022/2023 End of Season Survey

GT explained that the NUST annual survey of members has now closed, and FT has been collating the results, and writing up a report with key findings for members, which will be released before the start of the season. The results will be fed back to the club at the meeting on 5th August 2023.

Item 6-Finance

GT reported that the NUST account was £1888.11 in credit. The current financial year ends in August 2023, with the accounts to be audited by external auditors and presented to the next AGM which was proposed for around end of October 2023. The Board had a general discussion around fundraising and membership fees which will be further discussed at the meeting on 5th August 2023

Item 7-Pledge Scheme

CW reported to the Board that the money donated from the pledge fund to Newcastle Foodbank had resulted in the purchase of a van to facilitate the 'Newcastle Community Pantry' project and Board members were welcome to attend future events, incl one scheduled to take place at NU Foundation in September 2023. In relation to funds donated to the Alan Shearer centre Board members had been invited to attend a launch event on 17th August 2023.

Next meeting-5th August 2023.

NUST